

Notice of Automatic Contract Renewal

Thank you for selecting Fanfare Energy, LLC (“Fanfare” or “our” or “we”) as your alternate retail electric supplier. You selected a variable rate time of use product indexed to ComEd’s Price to Compare (excluding the Purchased Electricity Adjustment) with an initial term length of 60 billing cycles. In approximately 60 billing cycles from when your service starts, which is an estimate of when your initial contract term expires, you will receive your last invoice from your local utility company reflecting our charges associated with the initial term.

The exact date that your service will begin and end with Fanfare depends on when your local utility company selects our request to enroll you as our electric supply customer. Because your local utility company determines your start date, your expiration date with Fanfare could occur later. Although typically faster, this process can take up to 45 days.

Between 30 and 60 days prior to the expiration of the initial term, we will send you a notice to remind you that the initial term is about to expire. You will receive a second notice not less than 30 days prior to the expiration of the initial term, and this notice will describe your automatic renewal terms, such as a specified price and term, and, if applicable, explain your other renewal options, which may be under the same or different terms and conditions. If you do nothing, your service with Fanfare will automatically renew at the price and term length specified in the notice and will start immediately upon the expiration of your initial term.

If you don’t want your service with Fanfare to automatically renew, you should contact us at least 18 days prior to the expiration date listed in your contract expiration notice. You can contact us by emailing Care@Energywell.com or by calling 833-856-3844. We are open from 7am - 7pm CST/Mon – Fri. If you wish to cancel your contract at no charge at any time during your term, please call us at 833-856-3844. It may take 1-2 billing cycles to switch back to bundled utility supply service.

Lastly, you acknowledge having received this Automatic Contract Renewal Notice at the outset of your enrollment with Fanfare Energy, LLC.